

Automate conversations, build personalised experiences.



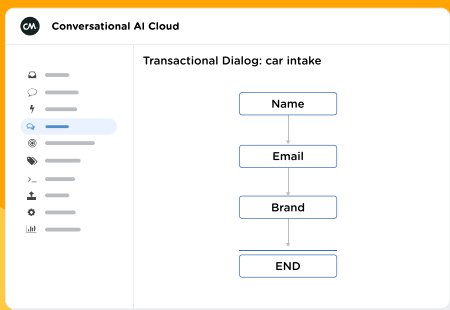
Conversational AI Cloud.

Go beyond customers' expectations and let them decide how, when and where they want to interact with you.

Easily build and launch your own Chatbot, Voicebot, knowledge base, virtual agent, or fully conversational website, it's easy with Conversational AI Cloud.

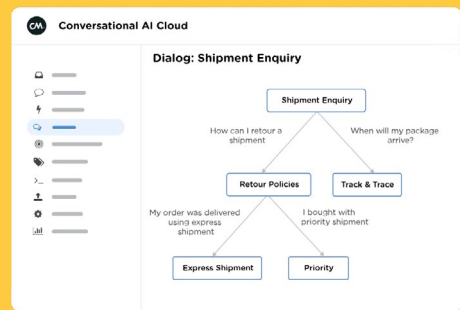
What is Conversational AI Cloud?

Conversational AI Cloud is a solution where you can create your own intelligent conversations and keep optimising them based on AI suggestions. Launch your bot, supported with Conversational AI, on your website or on any communication channel.



AI Chatbot

Automate intelligent conversations and improve your conversations based on recommendations. Learn from your customers with advanced NLP techniques and contextual data.



Voicebot

Give your bot a voice using the same input as a chatbot. Allow your customers to call, get their questions answered faster, even when your agents are out of office, and ensure they get the service experience they desire.

Multi-Channel Solution.

Independent of the channel, Conversational AI Cloud allows you to automate complete dialogues on your customers desired channel.



Acknowledged by analysts.

- Gartner
- Forrester
- Frost & Sullivan
- Opus research

Integrate and Accelerate.

You need to fuel your solution with data to increase its learning curve and improve the outcome. To create relevant and more personalised conversations Conversational AI Cloud can be integrated with any system out there. Integrate with your existing tech stack, or with the CM.com platform, allowing you to offer even better customer experiences.

