

Certificate of Registration

ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM - ISO 42001:2023

This is to certify that:

CM.com Netherlands B.V.
Konijnenberg 24
Breda
4825 BD
The Netherlands

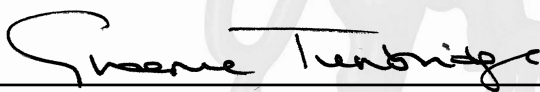
Holds Certificate Number:

AIMS 826622

and, as confirmed by certificate decision according to EN ISO 17021-1 on the latest revision date indicated below and continuous monitoring by BSI during the term of the certificate, operates an Artificial Intelligence Management System (AIMS) in compliance with the requirements of ISO 42001:2023 for the following scope and SoA:

Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for mid-sized organizations for the purpose of customer service and marketing automation. Statement of Applicability Version 1, 2025-04-09

For and on behalf of BSI:


Graeme Tunbridge, Senior Vice President Global Regulatory & Quality

Last Audit Day On Site: 2025-10-23

First Planned Surveillance No Later Than: 2026-12-17

Original Registration Date: 2025-12-17

Latest Revision Date: 2025-12-17

Report: 97/2025-12-15

Effective Date: 2025-12-17

Expiry Date: 2028-12-16

Page: 1 of 2



...making excellence a habit.™

Certificate No: AIMS 826622

| Location | Registered Activities |
|--|---|
| CM.com Netherlands B.V. Konijnenberg 24 Breda 4825 BD The Netherlands | Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for mid-sized organizations for the purpose of customer service and marketing automation. |
| CM.com Netherlands B.V. Burgemeester Stekelenburgplein 199 Tilburg 5041 SC The Netherlands | Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for mid-sized organizations for the purpose of customer service and marketing automation. |



Original Registration Date: 2025-12-17
Latest Revision Date: 2025-12-17

Effective Date: 2025-12-17
Expiry Date: 2028-12-16

This certificate does not authorize the labelling of products or services.
This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated [online](#).