Processors

Trust Center overview of selected processors used by CM.com in connection with its business relationship with Clients

Version	10 June 2026
Scope	Selected processors used by CM.com when processing Client-related Personal Data in its controller role
Purpose	Public-facing transparency overview for customers, prospects and auditors

This document provides a public-facing overview of selected processors used by CM.com where CM.com processes Personal Data in connection with its business relationship with the Client and acts as an independent Controller. This may include account and relationship management, customer support, billing and financial administration, credit checks, fraud and criminal activity prevention, identification, and KYC/CDD compliance.

It is not an exhaustive overview of all processors used by CM.com.

- This overview concerns the processing context described above. Subprocessors used for the delivery of CM.com services where CM.com acts as processor are listed separately in the CM.com Subprocessors overview.
- The table identifies the relevant processor, its main establishment or registered office, the role it performs, the applicable processing location(s) and the transfer mechanism used by CM.com.
- Processing locations are described at regional level where cloud or network resilience may involve multiple data centres or points of presence within the stated region.

Processor overview

Selected processors that may support CM.com in the processing activities described above.

Processor	Main establishment or registered office	Role in the processing	Processing location(s)	Transfer mechanism
CM.com Affiliates	CM.com affiliated group entities, Konijnenberg 24, 4825 BD Breda, The Netherlands (and other group establishments where applicable)	Support, performance of the Agreement, internal operational support and customer relationship management activities	EU/EEA and global where relevant group support functions are performed	Intra-group DPA; Standard contractual clauses where applicable
Anthropic, PBC	548 Market Street, PMB 90375, San Francisco, CA 94104, United States	Claude and Claude Cowork for internal business processes and operational productivity	United States and other locations where Anthropic and its subprocessors provide infrastructure or support services	DPA, Standard contractual clauses where applicable
Atlassian Pty Ltd	Level 6, 341 George Street, Sydney NSW 2000, Australia	Jira and Confluence for internal business processes, issue tracking, documentation and project collaboration	Global, with cloud data residency available in Europe, the United States and other supported regions	DPA, Standard contractual clauses where applicable
Cloudflare, Inc.	101 Townsend St., San Francisco, CA 94107, United States	Network security and availability	United States and global edge network, including EU/EEA points of presence where traffic is routed	DPA, Standard contractual clauses
PerfectView B.V.	De Waterman 2, 5215 MX 's-Hertogenbosch, The Netherlands	CRM platform for customer relationship management and related operational workflows	The Netherlands	DPA
Planhat AB	Malmskillnadsgatan 13, 111 57 Stockholm, Sweden	Customer engagement platform for customer success, customer operations and related commercial workflows	EU/EEA or United States, depending on service instance and tenant configuration	DPA, Standard contractual clauses where applicable
Salesforce SFDC Ireland Limited	Salesforce Ireland, Level 1, Block A, Nova Atria North, Sandyford Business District, Dublin 18, Ireland	CRM platform for account management, sales operations and related customer relationship processes	EU/EEA, primarily Ireland	DPA

Additional notes

- Where a processing location is stated as EU/EEA, the relevant processing is intended to be hosted or performed from infrastructure located within the European Union or European Economic Area.
- Where a processor operates global network or cloud infrastructure, limited transit or support-related processing may occur across multiple regions to ensure availability, security and performance.
- This overview is limited to the processing context described above. Other CM.com processing activities are addressed through applicable privacy notices, internal governance and contract documentation.
- For a detailed overview of CM.com group entities, please refer to the CM.com Trust Center privacy page.