

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

CM.com Netherlands B.V.
Konijnenberg 30
4825 BD Breda
The Netherlands

Holds Certificate No:

ITMS 674109

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated), Identity and Sign Services as defined by management and in accordance with the service catalogue.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2017-06-23

Effective Date: 2022-03-25

Latest Revision Date: 2022-11-14

Expiry Date: 2025-03-24

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Certificate No: **ITMS 674109**

Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 30 4825 BD Breda The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated), Identity and Sign Services as defined by management and in accordance with the service catalogue.
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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
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