





Certificate of Registration

MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2019

This is to certify that: CM.com Netherlands B.V.

Konijnenberg 30 4825 BD Breda The Netherlands

Holds Certificate No: PII 724366

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services as defined by management in the Statement of Applicability dated 23.02.2022, version 2.3. Ref. ISO 27001:2013 certificate number IS 650045.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2021-11-11 Effective Date: 2022-05-02 Latest Revision Date: 2022-12-23 Expiry Date: 2025-05-01

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Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 30 4825 BD Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM.com Netherlands B.V. Konijnenberg 30 4825 BD Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM Platform B.V. Konijnenberg 30 4825 BD Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM.com B.V. Konijnenberg 24 4825 BD Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
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CM.com B.V. Kleine Krogt 2 4825 AN Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.

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CM Platform B.V. Kleine Krogt 2 4825 AN Breda The Netherlands	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM.com Germany GmbH Dr. Eugen-Schön-Straße 35 Volkach 97332 Germany	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM.com Germany GmbH Rosenheimer Straße 143c München 81671 Germany	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.
CM Payments B.V. Konijnenberg 30	The delivery of CPaaS platform (messaging and voice) SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud,
4825 BD Breda The Netherlands	Conversational AI Cloud) Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated) Identity and Sign Services Online Payment Services.

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