

# 17 ways Business Messaging enhances your customer satisfaction.



[Read the blog online](#)

[Contact Sales](#)

The ease of communication between businesses and consumers weighs heavily on customer service. Emerging technologies offer numerous possibilities to start conversations with your customers.

But how can you use these channels? To get you up to speed, we share some proven examples. Get inspired and enhance your customer experience today.

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Increase your sales by sharing promotions and discount coupons

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Engage your customers with gamification content

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Provide great after sales customer experience

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Increase show rates with appointment alerts

5 📊

Generate more reviews for your business

6 🔔

Increase loyalty by sharing your new products or services prior to launch

7 🧪

Turn your customers into ambassadors

8 👥

Keep your talent pool engaged and hire better employees

9 🎧

Deliver leading customer support

10 ✍️

Internal communication for your staff

11 🗨️

Learn from your employees

12 🗨️

Amaze customers with a fast response

13 ☆

Make it personal, make them love your brand

14 ➕

Ask for feedback, learn and improve

15 📅

Get your customers to pay faster

16 ➕

Increase conversions with polls

17 📺

Keep your customers coming back

## Where to start?

We understand that these examples can be overwhelming. To create an excellent customer experience, you should include many ways to interact with your customers. Mobile Service Cloud helps you optimize your customer service and connect with your customers through their favorite mobile channels. [Read more](#) about Mobile Service Cloud!